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United States District Court for the Eastern District of Pennsylvania

Penney Rothmaller

v.

Civil Action No.
Jury Trial Demanded

University of Pennsylvania Health System, Penn Medicine, Clinical Care Associates FILED

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JUN 0 3 2019

Complaint

Plaintiff, Penney Rothmaller, brings a series of claims against Defendant, University of Pennsylvania Health System, Penn Medicine, Clinical Care Associates, of which the following is a statement:

Jurisdiction and Venue

- 1. This Court has original jurisdiction to hear this Complaint and adjudicate the claims stated herein under 28 U.S.C. §§ 1331 and 1343, this action being brought under the Civil Rights Act of 1866, 42 U.S.C. § 1981 ("Section 1981"), and the Civil Rights Act of 1991, Pub. L. 102-166, 105 Stat. 1071 (Nov. 21, 1991).
- 2. Venue is proper in the Eastern District of Pennsylvania pursuant to 28 U.S.C. § 1391(c).

The Parties

- Plaintiff, Penney Rothmaller, is an African-American female citizen of the United
 States.
- 4. Defendant University of Pennsylvania Health System, Penn Medicine, Clinical Care Associates, is a research and clinical care organization based in Philadelphia. Founded in 1993, it currently operates as Penn Medicine, a division of the University of Pennsylvania.

 Clinical Care Associates (CCA) is comprised of Penn Medicine's community based primary and

specialty care physician practices and inpatient hospital groups. CCA has over 50 practice locations, 210 physicians, 50 nurse practitioners and physician assistants and over 750 support staff. Defendant has a principal place of business located at 250 King of Prussia Road, 4th Floor, Radnor PA 19087. The acts set forth in this Complaint were authorized, ordered, condoned and/or done by defendants' officers, agents, employees and/or representatives while actively engaged in the management of defendants' business.

Background Facts

- Mrs. Rothmaller was hired by defendant as a Practice Manager on March 12,
 2012 and worked in that capacity until November 15, 2018 when she was terminated because of her race.
- 6. As part of her job responsibilities, Mrs. Rothmaller was required to review, edit, and approve all of her subordinates's timecards bi-weekly; review overtime utilization and manage appropriately, and manage employee and physician schedules and time off requests.
- 7. Defendant has specific policies regarding the keeping of time records for non-exempt employees. When an employee arrived for work or departed for the day, they were required to account for their time by entering their arrival/departure time on the E-star time system.
- 8. Defendant's policy provided that for payroll purposes, an employee's time records would be rounded to the nearest quarter hour. For example, if an employee arrived at 7:53 am for an 8:00 am shift, his or her time record, for payroll purposes, would indicate that the employee began his or her shift at 8:00 am. However, if an employee arrived at 7:52 am for an 8:00 am shift, his or her time record, for payroll purposes, would indicate that the employee began his or her shift at 7:45 am.

- 9. The E-star time system was maintained on the first floor of the building where Mrs. Rothmaller worked, although she and her employees worked on the second floor.
- 10. The first-floor area often was crowded with patients, and Mrs. Rothmaller encouraged her employees not to wait in that area, but to clock in and report to the second floor and wait there prior to the beginning of their shift. When they did so, Mrs. Rothmaller would override the E-star system and report the employee as having started his or her shift at the correct time.
- 11. Mrs. Rothmaller had been trained how to override the E-star system when it was first implemented by defendant, and later had conversations and received instructions about doing so from other employees of defendant.
- 12. Defendant claimed that by altering employee time records in the manner described above, Mrs. Rothmaller was violating its policy because the employee was potentially shortchanged wages that s/he would have received had the time records not been changed.
- 13. However, Mrs. Rothmaller was not aware of any policy that prohibited her from changing employee time records in the manner she did. Moreover, changing time records in the manner she did was a long-standing practice amongst defendant's Practice Managers.
- 13. On or about November 5, 2018, Ciara Jones, a subordinate employee of Mrs. Rothmaller, made a complaint against Mrs. Rothmaller regarding her time records.
- 14. In response to the complaint, defendant allegedly conducted an investigation and discovered Mrs. Rothmaller's alleged timekeeping discrepancies.
- 15. Defendant's alleged investigation of the employee complaint was a sham, inadequate and focused solely on the activities of Mrs. Rothmaller, despite the fact that she has

been following the long-standing practice of Practice Managers changing and editing employee time records.

- 16. Non-Black Practice Managers routinely changed and edited time records in the same manner as Mrs. Rothmaller, but were not disciplined or terminated.
- 17. On November 15, 2018, defendant terminated Mrs. Rothmaller's employment, allegedly for having violated its policies with respect to maintaining and altering of time records.
- 18. Subsequent to Mrs. Rothmaller's termination, defendant instructed all of its

 Practice Managers to no longer change or edit time records in the manner that had been longstanding practice for Practice Managers, which Mrs. Rothmaller and Mrs. Young had followed.
- 19. Also, subsequent to Mrs. Rothmaller's termination, on December 7, 2018, in apparent recognition of the fact that Mrs. Rothmaller had followed the long-standing practice of Practice Managers changing and editing employee time records, defendant convened a meeting of all Practice Managers regarding changing and editing time records, which included a discussion of defendant's policies regarding time records, and what was permitted under the policies and by law with respect to the changing and editing of time records. At the conclusion of the meeting, the Practice Managers were required to sign a document acknowledging the training.
- 20. Defendant had not prior to that meeting conducted any training for Practice Managers with respect to the changing and editing of time records, its related policies, or applicable legal requirements.
- 21. Subsequent to Mrs. Rothmaller's termination, again as a result of an alleged investigation, defendant terminated Catrina Young, another Black Practice Manager, allegedly for violating defendant's policies regarding the maintaining and altering of time records.

- 22. However, defendant never investigated any non-Black Practice Managers regarding the changing and altering of time records, despite its knowledge that changing and altering time records was a long-standing practice amongst Practice Managers.
 - 23. Defendant's termination of Mrs. Rothmaller was motivated by her race.
- 24. Mrs. Rothmaller has suffered, is now suffering and will continue to suffer emotional distress, mental anguish, loss of enjoyment of life and other non-pecuniary losses as a direct and proximate result of defendant's discrimination.
 - 25. Defendant discriminated against Mrs. Rothmaller because of her race.
- 26. By reason of defendant's discrimination, Mrs. Rothmaller suffered extreme harm, including loss of income and other employment benefits, loss of professional opportunities, embarrassment and humiliation.
- 27. Defendant acted and failed to act willfully, maliciously, intentionally and with reckless disregard for Mrs. Rothmaller's rights.

Count I

The Civil Rights Act of 1866, 42 U.S.C. §1981

- 28. Plaintiff restates and realleges paragraphs 1-23, inclusive, as though set forth here in full.
- 29. Mrs. Rothmaller had a federal statutory right under the Civil Rights Act of 1866, 42 U.S.C. §1981 ("Section 1981"), as amended, to be accorded the same rights as were enjoyed by White employees with respect to the terms and conditions of their employment relationship with defendant and to the enjoyment of all benefits, privileges, terms and conditions of that relationship.

- 30. Defendant's conduct described above deprived Mrs. Rothmaller of the rights, privileges and immunities guaranteed to her under Section 1981.
- 31. By reason of defendant's conduct, Mrs. Rothmaller is entitled to all legal and equitable relief available under Section 1981.

Jury Demand

32. Mrs. Rothmaller hereby demands a trial by jury as to all issues so triable.

Prayer for Relief

Wherefore, Plaintiff, Penney Rothmaller, respectfully prays that the Court:

- a. adjudge, decree and declare that defendants have engaged in illegal race discrimination, and that the actions and practices of defendant complained of herein are violative of her rights under Section 1981;
- b. order defendant to provide appropriate job relief to Mrs. Rothmaller, including reinstatement;
- c. enter judgment in favor of Mrs. Rothmaller and against defendant for all available remedies and damages under law and equity, including, but not limited to, back pay, front pay, reinstatement, past and future mental anguish and pain and suffering, in amounts to be determined at trial;
- d. order defendant to pay the attorney's fees, costs and expenses and expert witness fees of Mrs. Rothmaller associated with this case;
- e. grant such other and further legal and equitable relief as may be found appropriate and as the Court may deem just or equitable; and
- f. retain jurisdiction until such time as the Court is satisfied that defendant has remedied the unlawful and illegal practices complained of herein and is determined to be in full

compliance with the law.

Robert T Vance Jr

Law Offices of Robert T Vance Jr 100 South Broad Street - Suite 1525

Philadelphia PA 19110 215 557 9550 tel / 215 278 7992 fax

rvance@vancelf.com

Attorney for Penney Rothmaller

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CIVIL COVER SHEET JS 44 (Rev 02/19)

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, appropriate the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTACTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS		<u> </u>		DEFENDANTS		S (2)	00	^ ^	
Penney Rothmaller				University of Pennsylvania Health system, Penn Medicine, Clinical Care Associates					
(b) County of Residence of First Listed Plaintiff Philadelphia				County of Residence of First Listed Defendant					
(EXCEPT IN U.S. PLAINTIFF C. SES)				(IN U.S. PLAINTIFF CASES ONLY) NOTE. IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED					
(c) Attorneys (Firm Name, 1	Address, and Telephone Number			Attorneys (If Known)					
Law Offices of Robert TV Philadelphia PA 19110 2		road Street, Suite 1	525,	Unknown					
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Case 2:19-cv-02 30 JP Document 1 Filed 06/03/19 Page 9 of 10 UNITED STATES DISTRICT COURT THE EASTERN DISTRICT OF PENNSYLVANIA

2390 DESIGNATION FORM
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Address of Plaintiff	Philadelphia PA				
Address of Defendant:	Radnor PA				
Place of Accident, Incident or Transaction Radnor PA					
RELATED CASE, IF ANY: Case Number N/A Judge Civil cases are deemed related when Yes is answered to any of the following Is this case related to property included in an earlier numbered suit pend previously terminated action in this court? Does this case involve the same issue of fact or grow out of the same trapending or within one year previously terminated action in this court? Does this case involve the validity or infringement of a patent already in	Ansaction as a prior suit Yes No No No				
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IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

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